# Payroll Tax Service Release Notes

## Recent Updates 10/5/2022

## New PIN required when bank account information is edited.

When registering for the use of the EFTPS online system, you were likely prompted to generate a PIN for that account. Did you know if you add a new account or make a change to an existing one that it requires a new pin as well? To help our clients be more informed of when they should go to the EFTPS site and register for a new pin, this warning will appear when the routing number or bank account number has been edited in GreenshadesOnline.

▲ Warning! It appears you are currently using our Tax Service module to pay your Federal 941 liability. If you are changing the bank account that will be used for these payments then you must a log into the EFTPS online system and update your corporate PIN. The IRS requires that a new PIN be set up whenever there is a change in the bank account used for payment. Once finished, please fill in your new EFPTS PIN within our website.

## Navigation:

Greenshadesonline.com > Settings > Company Info > Bank accounts

Greenshadesonline.com > Tax Service > Tracking Info > US Withholding Tracking and US Unemployment Tracking to update the EFTPS PIN in both locations.



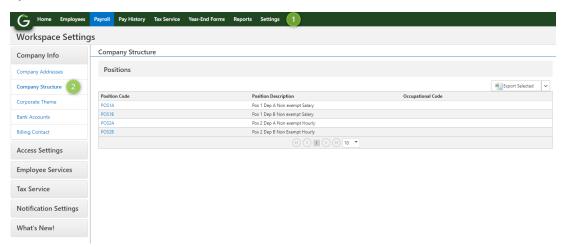
## Anticipated Release: 09/14/2022

WA Unemployment will require SOC code reporting beginning in Q4 (Oct 1- Dec 31)

In 2020, the Legislature enacted <u>Substitute House Bill 2308</u>. This new law requires employers to include Standard Occupational Classification (SOC) codes or job titles for each employee starting October 1, 2022.. <a href="https://esd.wa.gov/employer-taxes/about-soc">https://esd.wa.gov/employer-taxes/about-soc</a>

Want to know more about Standard Occupational Classification? Check out what the <u>U.S.</u> Bureau of Labor & Statistics has to say on the matter.

If you do not already have this set up for another state, prepare for this new requirement by setting up occupational codes in the Settings section of GreenshadesOnline.com. Here you can assign the appropriate occupational code to the position codes coming from your payroll system.



## Navigation:

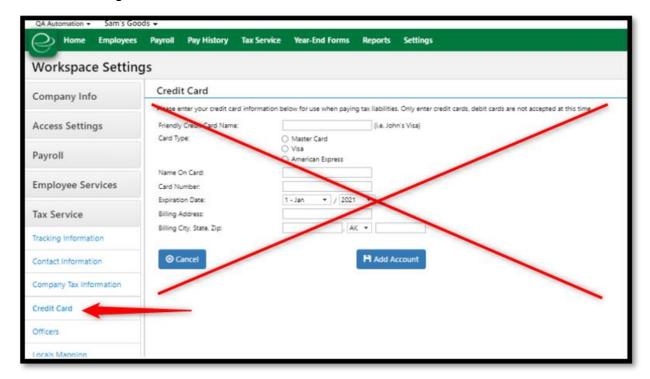
Greenshadesonline.com > Settings > Company Info > Company Structure



## **Anticipated Release: 06/1/2022**

Sunset Feature: Tax payments to jurisdictions made via credit card

The option to make tax payments using a credit cards is a feature that will no longer be available to our Tax Service users. This feature was only an option for jurisdictions that did not require a 3 digit CVV code for processing the payment and as such has become an unused feature, leading to its sunset.



#### Navigation:

Greenshadesonline.com > Settings > Tax Service > Credit Card

# Payroll Tax Service Release Notes

**Anticipated Release: 03/30/2022** 

**Updated Workflow:** 

Due to increased security measures being adopted by state websites, you may see an earlier deadline for some of your state submissions. While these updated security steps are put in place for your protection, they do add more time to the submission process and may require additional, manual intervention to complete the submissions. As a result, Greenshades has



adjusted the due date we display by 1 business day to allow for the additional processing time of your submissions. Curious if one of the jurisdictions to which you submit is affected? Here is a list of the states and types of submissions that you will notice an adjusted due date on beginning Wednesday evening 3/30/22 around 9PM EST: (insert list of jurisdictions):

- AK Unemployment
- CT Annual Withholding
- DE Withholding
- DE Unemployment
- GA Unemployment
- IN Unemployment
- KY Unemployment
- MD Unemployment
- MN Unemployment
- MO Unemployment
- NC Unemployment
- NH New Hire
- NH Unemployment
- OH Unemployment
- SD Unemployment
- SD New Hire
- TX Unemployment
- WA Unemployment
- WI Unemployment
- WY Unemployment

#### Navigation:

Greenshadesonline.com > Tax Services



## Anticipated Release: 08/04/2021

Hawaii W-2 for Annual Withholding is now due to the state by January 31, 2022

- Hawaii has moved the deadline for filing forms W-2 with the state to January 31, 2022 (formerly the last day of February) which coincides with the Federal W-2 deadline
- This <u>bill</u> also establishes \$25 penalties for each instance of failing to file Forms W-2, failing to file electronically if required, or for willfully failing to provide Forms W-2 to employees, but with a total maximum penalty of \$50 per employee.

## **Anticipated Release: 09/16/2020**

Additional Kentucky Locals

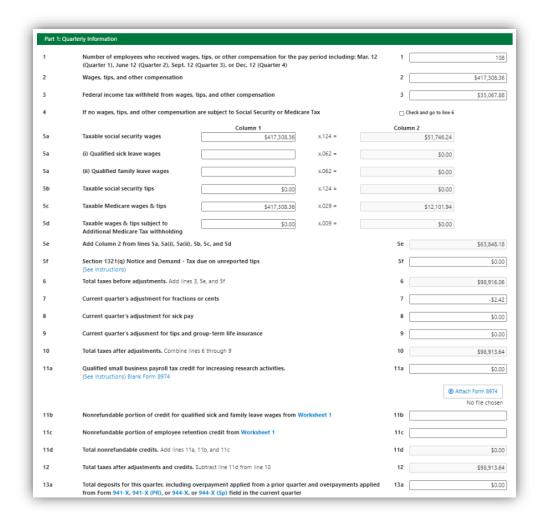
- Additional 20 KY Locals have been added to the Greenshades tax return offerings
  - Clark County, Clarkson City, Clinton City, Cythiana City, Fulton City, Graves
     County, Grayson County, Harrison County, Hickman City, Hickman County,
     Jessamine County, Leitchfield City, Mayfield City, Midway City, Morgantown City,
     Murray City, Nicholasville City, Ohio County, Paducha City, and Woodford County



## Anticipated Release: 06/26/2020

## Federal 941 for Q2 2020

- Greenshades is ready for the Q2 filing period.
- Greenshades has updated the 941 editor, the downloadable PDF, and the efile to meet the finalized <u>IRS guidelines</u>.





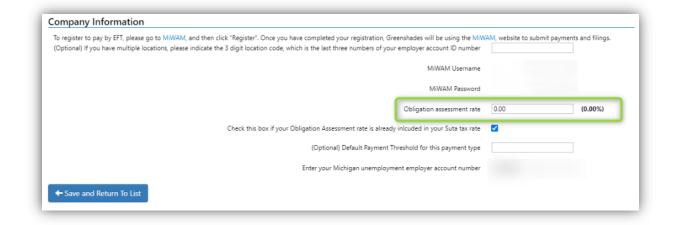
#### Release Notes for 03/06/2020

## IL Quarterly 941 now requires a Schedule P

- Effective for the January 1, 2020 filing period you are now required to complete and attach the Schedule P, Illinois Withholding Schedule, to your IL-941 return to verify Illinois income and withholding records.
- All withholding income tax credits are now reported on the Schedule WC, Withholding Income Tax Credits.
- The new Schedule WC-I, Withholding Income Tax Credits Information and Worksheets, provides detailed information about the withholding income tax credits, how to calculate them and where to report them. This credit is based on Illinois paid employees.

## MI Unemployment obligation assessment rate ends

- Beginning Q1 2020, Employers will no longer need to include an obligation assessment rate.
  - If you are filing a MI Unemployment return for a period prior to Q1 2020, enter your obligation assessment rate in the field provided on the tracking page details.
  - If you are filing a MI Unemployment return for Q1 2020 or after, enter 0 in the obligation assessment rate field on the tracking page.



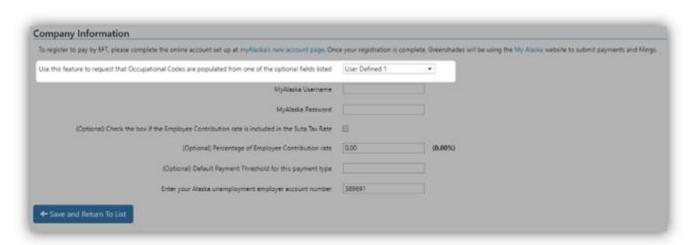


#### Release Notes for 02/21/2020

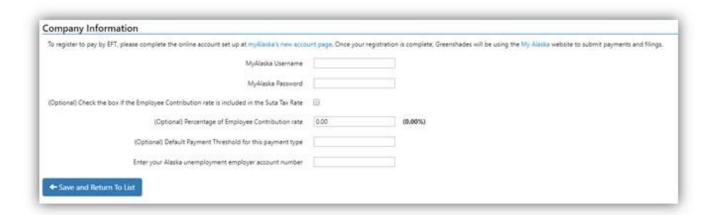
## Occupational/SOC Codes for IN, LA, AK

If your company files SUTA returns using Greenshades Payroll Tax services, you may
be familiar with this drop-down menu on the in the efile modal for IN SUTA, LA SUTA,
AK SUTA. This was implemented last year to make it easier to populate this information
in your efiles.

#### **BEFORE**



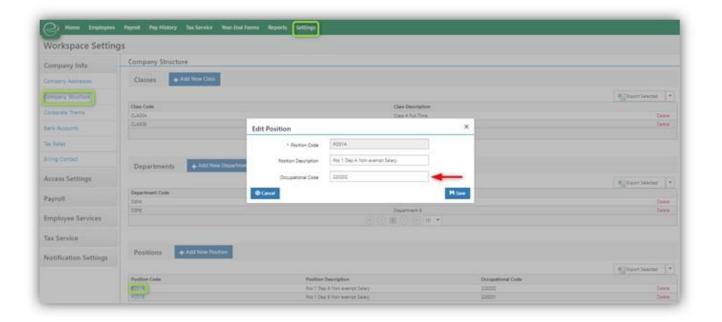
#### **AFTER**



• To set up your Occupational/SOC codes now, go to the SETTINGS tab at the top of GreenshadesOnline.com, then under Company info select Company Structure from the



options on the left. Next select the Position code that needs an Occupational code assigned. The Occupational code will now appear in your efile for any employees assigned the same Position code





#### Release Notes for 01/18/2019

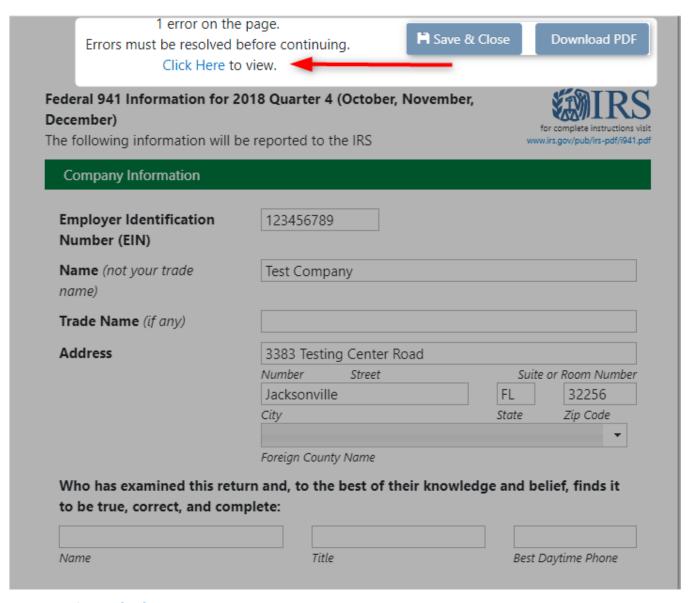
## Maine Seasonal Unemployment Returns

 Maine has added a new Seasonal Employer SUTA filing for Q4 2018 and reporting year 2019. If you have received a determination from the Bureau of Unemployment Compensation that you are considered a seasonal employer, you will want to contact your Greenshades Tax Service Representative for assistance on proper reporting of seasonal employees and non-seasonal. More information regarding Maine's new reporting requirements for seasonal employers can be found on Maine's website.

## Revamped 941 Advanced Editor

- Greenshades have moved away from the Silverlight Advanced editor for the US 941
  Withholding edits. The process to get to the editor is still the same, however you will
  notice the look is a bit different.
  - The editor now opens in your default web browser
  - Form 941 and Schedule B are on 1 continuous page now instead of using a drop down to switch between them in the task bar at the top.
  - You will have to resolve all errors on the form to save & close the editor.





#### Release Notes for 09/26/2018

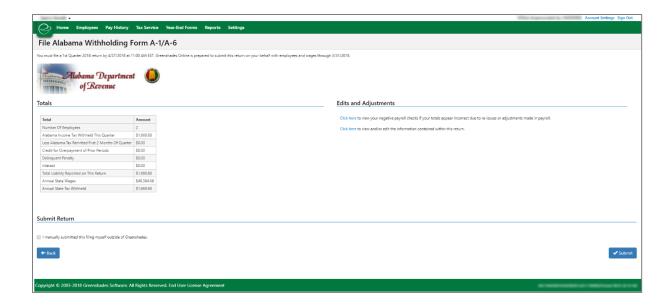
Kentucky Quarterly Unemployment Return E-file Specifications

 Payroll Tax Service and Tax Filing Center have both been updated to support the new <u>Kentucky Service Capacity Upgrade Fund (SCUF)</u> which is reported on the Kentucky quarterly Unemployment tax return, Unemployment Form UI-3.

#### Payroll Tax Service File Review Page

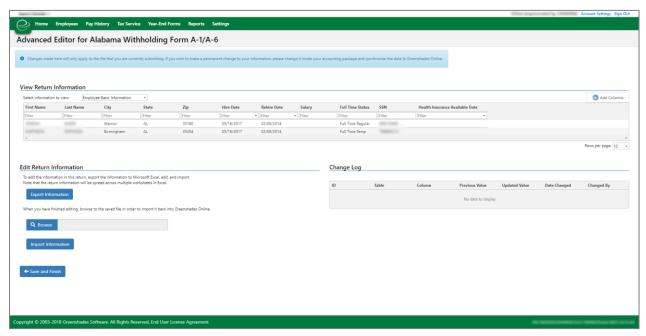
The layout for Payroll Tax Service file review and submit page has been updated.





## Payroll Tax Service Editor Updates

• The Payroll Tax Service editor page has been updated based on user feedback. Users can now edit the tax return data via Microsoft Excel, while also still having the ability to view detailed tax return information within the Payroll Tax Service application.

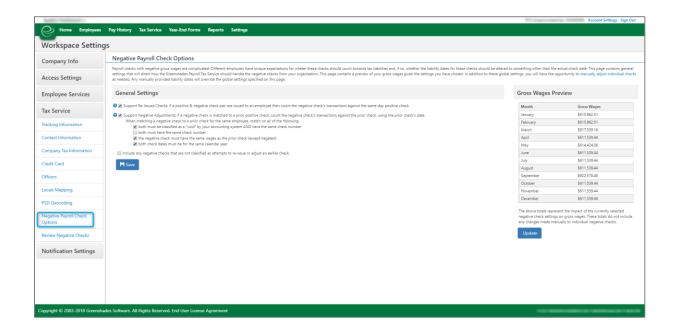


## Release Notes for 09/13/2018

**Negative Check Classification** 

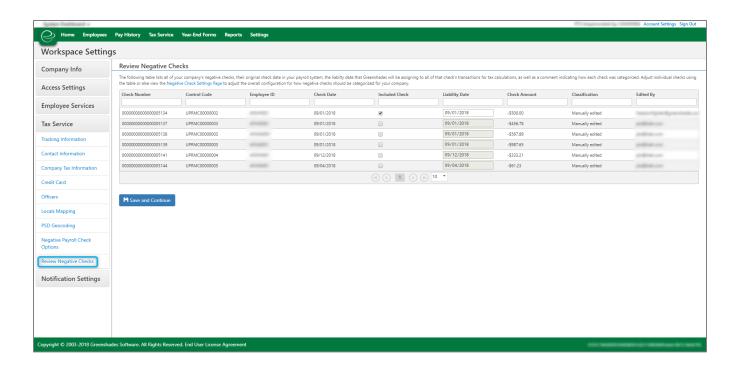


 Greenshades now provides a setting for Payroll Tax Service users to identify how Greenshades should classify and recognize negative checks. Negative checks could be used by the Payroll Tax Service user for a variety of reasons, such as handling voided checks, reissued checks, or tax liability adjustments.



Greenshades now provides a negative checks review page for Payroll Tax Service
users, that allows Payroll Tax Service users to review individual negative checks, see
how Greenshades has classified them, see the date Greenshades has assigned their
liabilities, and then make manual changes as needed. Negative checks could be used
by the Payroll Tax Service user for a variety of reasons, such as handling voided
checks, reissued checks, or tax liability adjustments.





## Payroll Tax Service Editor

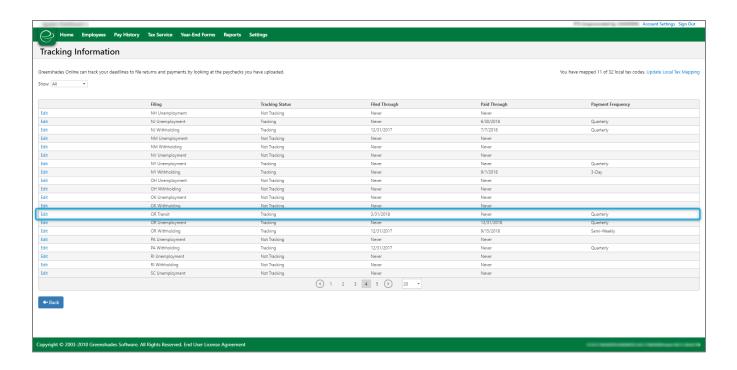
In June 2018, Greenshades added a new tax return editor option, which is Excel based.
 Based on initial user feedback, Greenshades has performed some clean-up work regarding which tax return details are included in the Excel exported file.

## Oregon Transit Tax Support

 Greenshades Payroll Tax Service now supports the quarterly reporting requirements associated with the new Oregon Statewide Transit Tax ('Oregon Statewide Transit Tax' should link to this page:

https://www.oregon.gov/DOR/programs/businesses/Pages/statewide-transit-tax.aspx)

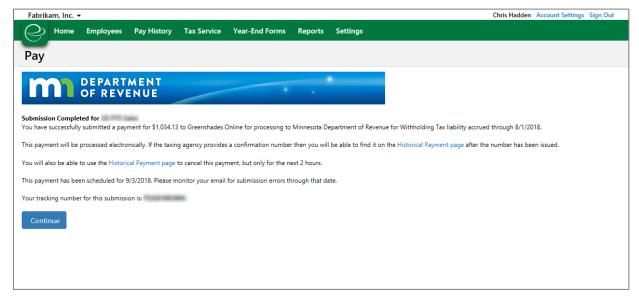




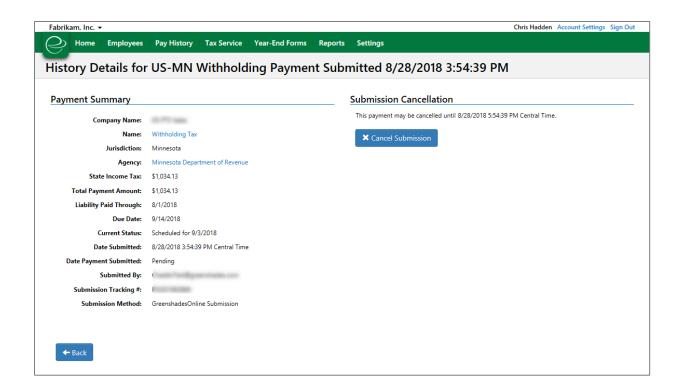
#### Release Notes for 08/29/2018

## **Payment Cancellations**

 Greenshades Payroll Tax Service now provides more visibility to the Payroll Tax Service user regarding the availability to cancel a recently submitted tax liability payment. Details regarding the cancellation option can now be found on the tax payment confirmation page, as well as the historical payment details page.

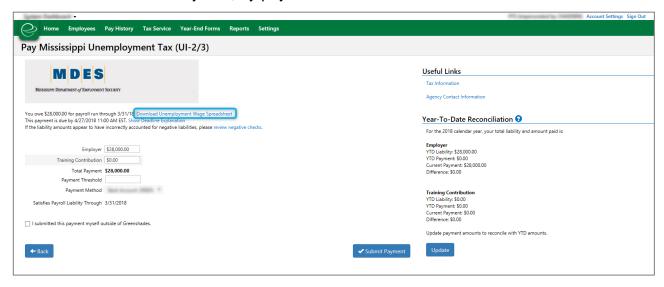




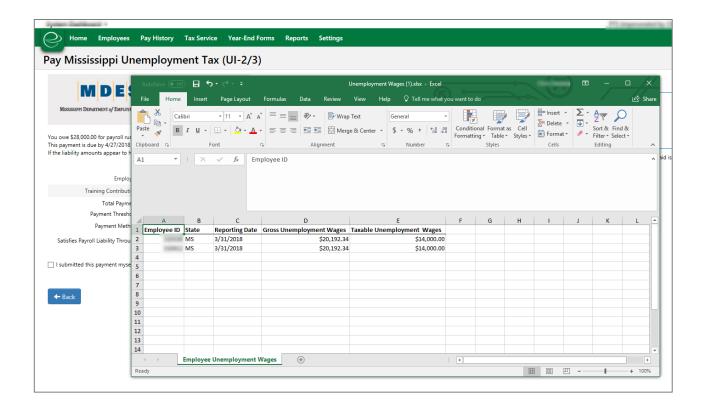


## **Liability Calculations**

 Greenshades now provides 'Download Unemployment Wage Spreadsheet' on the Unemployment tax liability payment pages, similar to what Greenshades has previously offered for Withholding tax liability pages. This detailed spreadsheet will help users reconcile the tax liability due, by paycheck.







#### Release Notes for 07/24/2018

#### Payroll Tax Service Tile

 The Payroll Tax Service tile on the Greenshades Online home page has been enhanced to decrease the page loading time.

#### **Notifications**

- Enhancements have been made to the Warnings and notifications currently in place, regarding new tax liability generated from new paychecks uploaded for a historical checkdate which has already been paid thru, through Payroll Tax Service. Currently, notifications regarding this warning are included in the Payroll Tax Service reminder emails, which are reminding employers when there is tax liability coming due in the next 5 days. With this new enhancement, Payroll Tax Service now has a separate, email notification warning which will be sent out to Greenshades Online Administrators. All Administrators who are currently enabled to receive other Payroll Tax Service notifications should automatically be enabled to receive these new notifications. These notifications can be managed on Greenshades Online > Settings > Notification Settings > Admin Notifications.
- In addition to the email notifications, these warnings are now included on the Warnings



Home page, displayed on the Greenshades Online Home page.

#### Release Notes for 06/29/2018

#### **User Experience**

 After clicking Submit on the filing (or payment) page, the Back button will be disabled until the submission process has completed. The Submit button will be enabled again if the submission errors out.

#### Release Notes for 06/14/2018

## Withholding and Liabilities Totals

In the scenario where tax withheld for employees and the liabilities incurred by the
employer do not match, the software prevented filing. An error message has been
added to the filing submission page to allow employers to see where these totals are
not matching.

#### Release Notes for 03/28/2018

#### Maine 941

• Maine 941 Amended Report is now included in the Maine 941 Report. The amendment process will still be a manual process through downloading and printing the form.

# Kentucky SUTA

• KY Unemployment SUTA file specifications have been updated.

#### Release Notes for 11/22/2017

#### Release Notes

Any significant updates to this product are now available in the form of release notes.



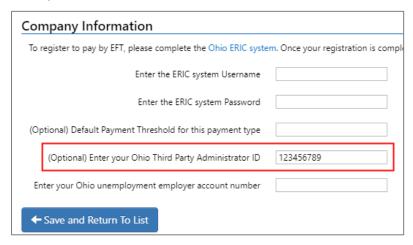
#### Release Notes for 09/14/2017

#### State W-2 Due Dates

 Greenshades has updated State W-2 due dates for YE 2017 to be accurately reflected within PTS.

## Ohio SUTA Editing Capability

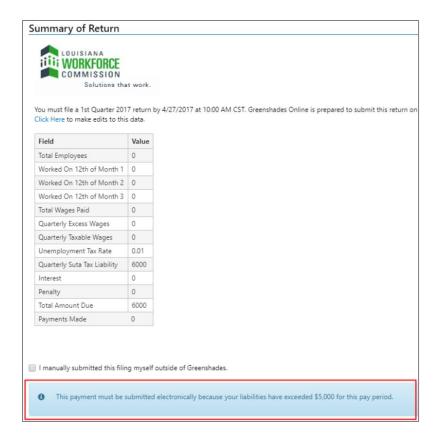
 Added the ability for admins to edit OH SUTA ID through the 'Track Return and Payment Filings Setup'.



## Louisiana and Pennsylvania Payment Changes

- Louisiana and Pennsylvania have implemented requiring payments be made online for liabilities over \$5,000.
  - Greenshades has added a warning on the 'Pay' page when the liability is over \$5,000.

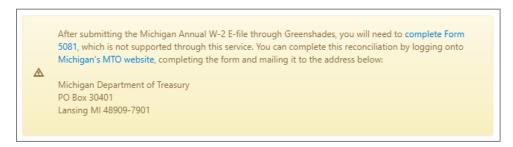




#### Release Notes for 08/23/2017

## 'File' page for Michigan Annual Withholding

- Michigan requires companies to file a reconciliation report annually, however PTS does not currently support handling this report due to including Use and Sales tax, which Greenshades cannot get.
  - PTS currently has an alert regarding this filing on the 'Confirmation' page.
     Greenshades has added the same alert to the 'File' page to ensure admins are seeing this message in multiple places as to not be overlooked.





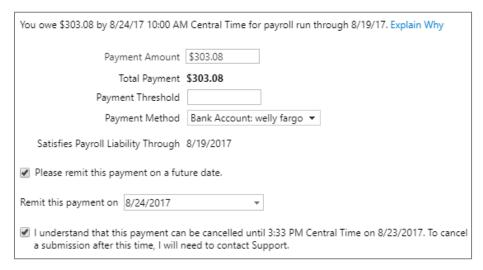
#### Release Notes for 07/24/2017

## Deadline Tracking Settings for Illinois Withholding

- Illinois no longer offers annual frequencies for withholding reports.
  - Greenshades has removed Annual as a frequency option in the Tracking settings.
  - Client settings were not changed, but they will see an error if they still have annual setting for Illinois selected.

## Schedule Payment Feature

- In 2016, a feature was added to schedule payments directly with jurisdictions, however a 72-hour hold was implemented to allow clients to cancel, if needed, during that period. This hold period unfortunately caused payments scheduled within that period to be submitted late due to the hold.
  - Greenshades has removed the 72-hour hold. If a client now submits a scheduled payment within 48-hours of the deadline, Greenshades hold on the submission is only six hours, to allow for changes or cancellation, then the scheduled request is sent.
  - The acknowledgement verbiage now also displays the actual time that Greenshades will submit the scheduled request.



## Deadline Display on 'File' and 'Pay' pages

 On the 'File' and 'Pay' pages, the deadline for submission to Greenshades was displayed as "11 AM EST." This was a minor inconvenience for non-East Coast users.



 Greenshades updated the deadline display to respect the Time Zone in which the company has set in the 'Company Address' settings.

You owe \$6,210.84 by 7/28/17 10:00 AM Central Time for payroll run through 6/30/17. Explain Why

#### Release Notes for 06/21/2017

## Nebraska SUTA Filing

- Nebraska changed their filing format requirement from accepting multiple options to either just a 512-byte file format or a CSV format.
  - Greenshades has updated our software to support and use the new 512-byte format.

## South Dakota SUTA Filing

- South Dakota changed their filing format requirement to a CSV.
  - o Greenshades has update our software to support and use the new CSV format.

## Verbiage change on North Carolina and Alabama 'Withholding File' page

• Changed field "Total Amount Due With This Return" to "Liability Reported on This Return" to be more intuitive for clients reviewing this grid.

Field	Value
Income Tax Withheld	\$256.00
Penalty	\$0.00
Interest	\$0.00
Total Amount Due With This Return	\$256.00
Annual State Wages	\$7,811.01
Annual State Tax Withheld	\$256.00

#### Verbiage change on 'Pay' page for some Scheduled Payments

 Some jurisdictions allow clients to schedule payments with the jurisdiction, rather than through Greenshades. For those jurisdictions, the verbiage of the acknowledgement could be confusing because it said "state", though some of these payments were to the federal government or local governments.

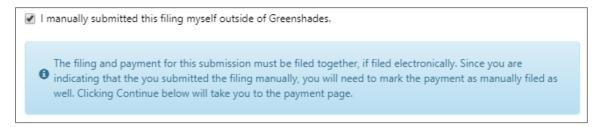


Greenshades has updated the verbiage to:
 "I understand that this payment will be submitted to the <u>agency</u> 48 hours after..."

## Release Notes for 05/31/2017

#### Allow Manually Filed Designation for Married Filings

- Previously, clients could not mark married filings as filed outside/independently of Greenshades, which may have caused issues with the deadline calculator and required support from their PTS rep.
  - Married filings are linked and marking one as filed outside of Greenshades will now modify the workflow and direct the user to the 'Pay' page if they started on 'File', and vice versa.



#### Release Notes for 05/11/2017

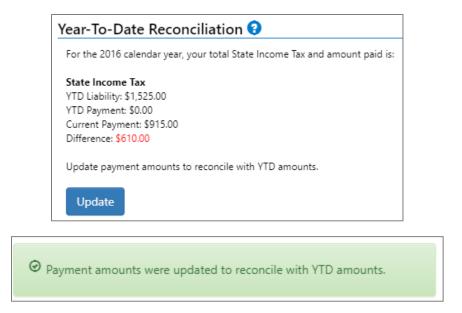
## Change to New York State Withholding Due Date Calculations

- New York has a trigger deadline that requires withholding payments within three days if
  the liability exceeds \$700. However, NY requires any remaining liability from the
  previous quarter be paid before the new liability can be paid, and they cannot be
  combined.
  - Greenshades has updated the deadline calculator for NY to pull the quarterly due date forward if a new liability was generated and alert the client.

#### UI Updates to the 'Pay' page

 Greenshades has updated the Yearly Liability section to include explanatory verbiage accessible through a ? icon button and have added a confirmation message when updated.





#### Release Notes for 04/21/2017

## Support Form 8974

- In reference to the 941 updates made with the last release (3/30/2017), support has been added for submitting Form 8974.
- This update included adding a button for clients to download the PDF, as well as a button to attach it with their 941.



#### Release Notes for 03/30/2017

## 941 Updates

- The 2017 941 has two new lines, inserted on Lines 11 and 12:
  - Line 11 is for a new "small business payroll tax credit for increasing research
    activities." This credit is available to businesses with gross receipts of less than
    \$5 million in the current taxable year and no more than five taxable years with
    gross receipts.
  - Line 12 is reporting their liability after the credit.
- These new lines were added, along with validation for errors.



# Updated PTS FAQ Documentation

• The PTS FAQ document, linked from the PTS homepage, was updated with new screenshots and explanations to accurately reflect up-to-date content.

## 1042-S Updates

• The 1042-S needed to be updated for YE 2016. Greenshades has made the appropriate changes required to be in compliance.

